

Key Benefits

A solution that connects you to all those around you and enhances the recruiting experience:

- Online submission
- Application Tracking
- Paperless Routing of Documents
- 24/7 Accessible
- Email and mobile notifications
- eSignatures

A Modular Solution

Our Public Safety Recruiting Solution is part of a suite of modules built for municipal and county government.

Implementing multiple modules can lead to incredible efficiency gains as it enables collaboration and information sharing between agencies. We have modules for:

- Economic Development
- Workforce Development
- Environmental Health and Safety
- Community Development (Planning, Permitting, & Code Enforcement)
- Citizen Relationship & Request Management
- Grant Tracking
- Public Safety Cadet Recruiting & On-Boarding
- Business Licensing

Public Safety Cadet Recruiting & On-Boarding

Solving the Hiring Bottleneck in Public Safety Recruiting

Every hiring department faces the same challenge—filling critical roles as quickly and efficiently as possible without losing top candidates to delays. In public safety, where staffing shortages can directly impact community well-being, the urgency is even greater. The longer the hiring process takes, the higher the risk of losing qualified applicants to competing opportunities. Candidates expect transparency and timely updates, yet many departments struggle with slow application processing, inconsistent communication, and manual tracking, leading to unnecessary drop-offs and higher attrition rates.



We understand the challenge:

1. Slow Hiring Process Leading to Talent Loss

- Delays in processing applications cause highly qualified candidates to accept other job offers before reaching the final hiring stage.
- Recruiting teams struggle to track applications efficiently, leading to unnecessary delays.

2. Poor Candidate Communication & Engagement

- Applicants are left in the dark about their status, resulting in frustration, drop-offs, and a negative perception of the hiring organization.
- Recruiting teams lack a streamlined way to provide timely updates and collect docs.

3. High Attrition Rates Due to Inefficient Processes

- Without timely updates and a seamless experience, candidates disengage, leading to increased applicant attrition.
- Public safety roles require continuous staffing, and vacancies create operational strain.

4. Lack of Transparency & Tracking for Hiring Teams

- Hiring departments lack a centralized system to monitor application progress, slowing down decision-making.
- Recruiters struggle with manual or outdated processes that reduce efficiency.

5. Compliance & Document Management Challenges

- Managing and collecting required documents manually is inefficient and prone to errors.
- A structured system is needed to ensure compliance and streamline document submission.

The Public Safety Recruiting Accelerator directly addresses these challenges by automating tracking, improving communication, and expediting the hiring process, ensuring that public safety organizations can secure top talent faster and more effectively.

Summit Civic Platform

The Summit Civic Platform product enables organizations in the adoption of civic engagement solutions for government. Through the proper implementation of civic engagement, we help enable and improve core processes for city, town, provincial and federal governments.

The Summit Civic Platform Government Modules on the Salesforce Platform implement solutions that uniquely address the diverse needs of government agencies and citizens by enhancing workflow and making publicly available information more accessible.

Our modules are for:

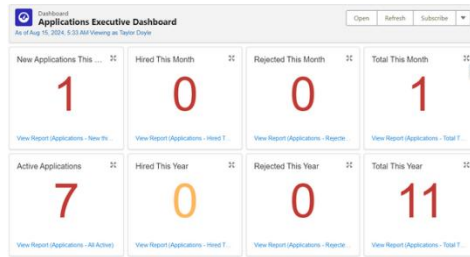
- Economic Development
- Workforce Development
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The Summit Civic Platform product empowers agencies to reduce workload, increase efficiencies, and provide their citizens and staff with easier, more convenient access to government services.

Why Summit Civic Platform

- We have been building technology solutions for governments since 2016
- Having worked in municipal government, our leadership team understands the challenges that government leaders face
- We have a vision for government working in harmony with itself and its citizens, facilitated by affordable technology solutions
- Our mastery of the Salesforce platform, knowledge of government and pre-built solution accelerators allow us to deliver value quickly, predictably and cost effectively
- Our solutions are not cookie-cutter, one-size-fits-all. They are customized to your organization and needs, with input and feedback from your team every step of the way
- Extensive, customized training is part of every project
- The extensible nature of our solution allows for easy integration with other apps or programs you may be using
- The modular nature of our solution allows for different departments to work on the same platform, easily sharing data and collaborating
- Specialize in no-code or low-code solutions that are easily maintained and scale well

Meet our Public Safety Cadet Recruiting & On-Boarding Solution



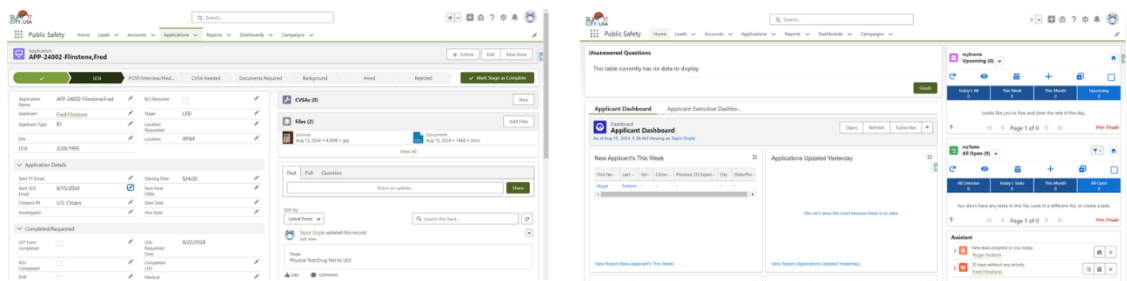
Our Public Safety Recruiting solution is built on the Salesforce platform and is created to help solve the problems of modern recruiting departments. Our product is user friendly, flexible, and best of all adaptable to account for the ever-changing landscape and needs. The best part of this solution is that it is turn-key and ready to use with minimal configuration or customization.

Transform Public Safety Recruiting with a Scalable Solution

Unlike other CRM solutions, our Public Safety Recruiting Accelerator on the Salesforce Platform connects you to a global, multibillion-dollar ecosystem, providing unmatched flexibility, innovation, and a vast talent pool—far beyond the limitations of proprietary systems. Your organization is unique, so why settle for a one-size-fits-all solution? With our configurable recruiting platform, you get a system tailored to your exact needs, streamlining hiring and improving applicant engagement. Key Benefits of Our Public Safety Recruiting Solution:

- **Automation:** Automatically send timely email updates to applicants at every stage, reducing uncertainty and drop-offs.
- **Seamless Record Updates:** Enable employees to easily update application details through guided workflows—no manual tracking required.
- **Smart Application Management:** Give recruiters a clear, visual workflow of each applicant's journey, making it easier to track and manage applications in real time.
- **Applicant Portal:** Provide a mobile-friendly, self-service portal for applicants to submit documents, check their status, and engage—whether they are guests or registered users.
- **Effortless Tracking & Visibility:** Let hiring teams handle more applications efficiently while ensuring managers have full visibility into the pipeline.
- **Streamlined Communication:** Send emails directly from Salesforce, create Tasks, Events, and log calls with ease, ensuring seamless candidate engagement.
- **Data-Driven Decision Making:** Gain instant insights with real-time dashboards tracking key hiring metrics, application progress, and executive-level KPIs.

With our Public Safety Recruiting Accelerator, you can hire faster, engage better, and streamline operations—all while staying connected to a cutting-edge CRM ecosystem built for scalability and success.



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