

Key Benefits

A user friendly, intuitive, and comprehensive software solution to streamline Business Licensing and Renewal activities around:

- Online submission
- Online Renewal
- License Application Tracking
- Paperless Routing of Documents
- 24/7 Accessible
- Offline Access for Mobile Inspectors
- eSignatures
- Online Payments
- Code Enforcement

A Modular Solution

Our Business Licensing Solution is part of a suite of modules built for municipal and county government.

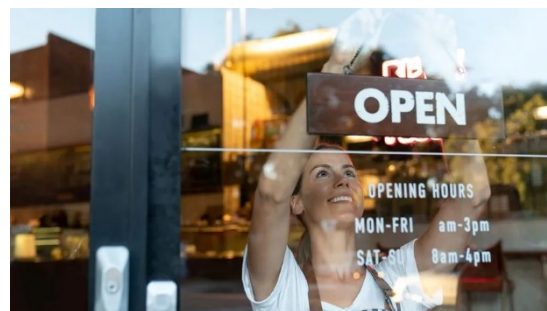
Implementing multiple modules can lead to incredible efficiency gains as it enables collaboration and information sharing between agencies. We have modules for:

- Economic Development
- Environmental Health and Safety
- Community Development (Planning, Permitting, & Code Enforcement)
- Citizen Relationship & Request Management
- Workforce Development
- Public Safety Cadet Recruiting & On-Boarding
- Business Licensing

Business Licensing Solution

Economic Vitality Has a Need For Efficiency

A key differentiator for any community is to have and maintain a healthy economy. This is manifested through a vibrant eco system of businesses, big and small. Every community needs a way to manage those businesses and ensure they are all in compliance with jurisdictional licensing regulations. To do that, there needs to be a seamless way for businesses to apply for or renew an existing business licenses, and where the governing body can manage the businesses in their jurisdiction.



We understand the challenge. We need to improve the business licensing process because:

- Agencies have insufficient staff to handle the business licensing and renewal workload
- Old paper-based methods create long permitting wait times with substantial backlogs
- Agencies are unable to track licensing violations and collect appropriate taxes

Modernizing the business licensing process to provide a faster, more effective way of conducting business is the new normal. It is now expected that a mobile/remote work force is here to stay. In addition to processing and managing permits, inspections, and licenses, business owners now have the expectation that they can do many other online functions without having to visit an office. Things such as:

- Schedule inspections online
- Access permits & licenses online to check on application status or Inspection results
- License issuance conditions and results
- Automatic yearly renewal
- Code enforcement based on established ordinances and regulations

If you are looking to operate your Business Licensing Agency at its full potential by standardizing, digitizing, and unifying more operational and customer service processes, we can help! We provide a digital transformation solution for your processes that is developed with the input of subject matter experts and real-world users. It serves as a repository of best-practices and is the manifestation of efficiency, productivity, and security for government agencies.

Summit Civic Platform

The Summit Civic Platform product enables organizations in the adoption of civic engagement solutions for government. Through the proper implementation of civic engagement, we help enable and improve core processes for city, town, provincial and federal governments.

The Summit Civic Platform Government Modules on the Salesforce Platform implement solutions that uniquely address the diverse needs of government agencies and citizens by enhancing workflow and making publicly available information more accessible. Our modules are for:

- Economic Development
- Environmental Health and Safety
- Community Development (Planning, Permitting, & Code Enforcement)
- Citizen Relationship & Request Management
- Workforce Development
- Public Safety Cadet Recruiting & On-Boarding
- Business Licensing

The Summit Civic Platform product empowers agencies to reduce workload, increase efficiencies, and provide their citizens and staff with easier, more convenient access to government services.

Why Summit Civic Platform

- We have been building technology solutions for governments since 2016
- Having worked in municipal government, our leadership team understands the challenges that government leaders face
- We have a vision for government working in harmony with itself and its citizens, facilitated by affordable technology solutions
- Our mastery of the Salesforce platform, knowledge of government and pre-built solution accelerators allow us to deliver value quickly, predictably and cost effectively
- Our solutions are not cookie-cutter, one-size-fits-all. They are customized to your organization and needs, with input and feedback from your team every step of the way
- Extensive, customized training is part of every project
- The extensible nature of our solution allows for easy integration with other apps or programs you may be using
- The modular nature of our solution allows for different departments to work on the same platform, easily sharing data and collaborating
- Specialize in no-code or low-code solutions that are easily maintained and scale well

Meet our Business Licensing Solution

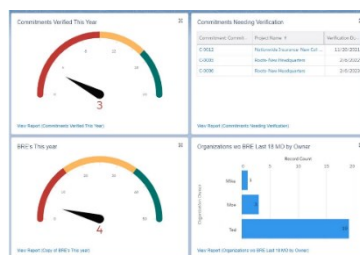
Process Instance Step			
Case Approval			
Submitter	Date Submitted	Actual Approver	Assigned To
Drew Davis	Apr 19, 2020	Drew Davis	License Approval
Details			
Approval Details			
Case Number	Case Owner		
000010029	Drew Davis		
Status	Owner		
Closed	Brian's Bar		
Case Reason	Last Modified By		
License Renewal	Drew Davis, 4/19/2020, 11:32 AM		
Date/Time Opened	Date/Time Closed		
4/19/2020, 11:30 AM	4/19/2020, 11:32 AM		

Our solution for Business Licensing is the answer to the issues that licensing teams tackle every day. We built this solution to address the needs of Business Licensing teams and agencies. It is easy to use, feature rich, and covers most organizations' immediate needs with ample room for growth. Most importantly: It is a turn-key solution, ready to use today!

A solution as unique as your community

Unlike other software providers, with our application on the Salesforce platform, you become part of a worldwide, multi-billion-dollar ecosystem that offers a diverse global resource pool and expands your organization reach beyond a proprietary application. There's no organization like yours, so why not configure a solution that's tailored to your precise needs? Here is a short list of what you can do with our Business Licensing solution:

- **Application:** Submit an application for a new business license
- **Renewal:** Automatic year business license renewal; and Submit an application to renew an expired business license
- **Approval:** Follow the approval process to approve or reject a submitted application
- **Payment:** Pay and collect required fees online through a secure payment portal
- **Notify:** Send email alerts to business owners when their application is approved or rejected
- **Compliance:** Track all licenses in your city to ensure that every business is operating legally
- **Data:** Store all forms online to prevent loss of data
- **Update:** Modify the application forms as requirements change over time
- **Case Management:** Create service cases to track the approval process from start to finish
- **Queues:** Assign Agency Clerks to queues to notify them when a new case is created for their department
- **Community:** Allow business owners to access their applications through Salesforce Customer Experience Cloud



Food Vendor FH-34245		Edit		Delete	
VERIFICATION					
Business Name	✓	B. CORNET	☐		
Mobile Initial	✓		Expiration Date	5/15/2017	✓
Last Name	✓	HAWKINS	Ren Date	5/20/2020	✓
Permit Description	✓	30	Fee		✓
Permit Type	✓	Food-Monitor (CIBDET CARD)	Course Date	5/15/2018	✓
Permit Number	✓	1231854	Business	10/6/1997	✓
			Last v. 051	96%	✓
▼ State Food Safety					
Phone	✓		Company		✓
Address Line 1	✓		Training Date	5/20/2020	✓
City	✓		Partnership Certificate Status	Passed	✓
State Abbreviation	✓		Course Progress	100.00%	✓
Zip	✓		Course Score	100.00%	✓
Email	✓		Franchise Date		✓
Created By	✓	Summit Technologies, 5/15/2020, 9:41 AM		Last Modified By	✓
ID	✓	FH-34245		Summit Technologies, 6/11/2021, 11:45 AM	

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